headword	pronunciation	translation/notes	example sentence
absence (n)	/ˈæbsəns/		What's your company policy on absence?
absence rate (n)	/æbsəns ˌreit/		The <b>absence rate</b> among public service employees is higher than that amongst private sector workers.
causes of absence (n pl)	/kɔ:zəz əv 'æbsəns/		Managers were asked to say what the top five causes of absence were.
long-/short-term absence	/ˌlɒn/ˌʃɔː tɜːm ˈæbsəns/		Long-term absence is responsible for 40 per cent of total working time lost.
absenteeism (n)	/ˌæbsənˈtiːˌɪzəm/		Absenteeism is a major problem in business.
reduce absenteeism	/rɪˌdjuːs ˌæbsənˈtiːˌɪzəm/		How can employers take positive action to reduce absenteeism?
appointment (n)	/əˈpɔɪntmənt/		I'm going to phone the doctor for an <b>appointment</b> .
back (n) back problems (n pl)	/bæk/ /'bæk 'probləmz/		Back problems are common amongst workers doing hard physical jobs.
bonus scheme (n)	/bəunəs ˌski:m/		Introducing bonus schemes can help motivate employees.
build up (phr v)	/bild 'ap/		If you stay at home, work starts <b>building up</b> for you in the office when you return.
cold (n)	/kəʊld/		Colds and flu are two of the most common causes of absence.
commitment (n)	/kəˈmɪtmənt/		Some people feel that going into work when they feel ill shows commitment.
company policy (n)	/ˌkʌmp(ə)ni ˈpɒləsɪ/		Company policy on absenteeism can have a direct effect on the absence rate.
counselling (n) on-site counselling (n)	/ˈkaʊns(ə)lɪŋ/ /ˌɒnsaɪt ˈkaʊns(ə)lɪŋ/	/	Do you think that <b>on-site counselling</b> is helpful for employees?



headword	pronunciation	translation/notes	example sentence
<b>crèche</b> (n) workplace crèches (n pl)	/kreʃ/ /ˌwɜːkpleɪs ˈkreʃəz/		Workplace crèches can be a good idea for workers with babies and young children.
doctor's note (n)	/doktəz ˌnəut/		You need a doctor's note if you're absent for longer than three days.
feel well (opposite = feel ill/sick)	/ˌfi:l wel/		David phoned in, saying he wasn't feeling well.
fitness programme (n)	fitnəs prəugræm/		Fitness programmes can help employees stay fit and healthy.
flu (n) have got flu	/flu:/ /həv, gɒt 'flu:/		I think <b>I've got</b> a bit of <b>flu</b> .
global capitalism (n)	/ˌgləʊbl ˈkæpɪtəˌlɪzəm/		"World Phone in Sick Day" was a day of protest against <b>global capitalism</b> .
go in (phr v)	/ˌgəʊ ˈɪn/		The decision about whether to <b>go in</b> or to stay at home can be a difficult one.
illness (n)	/ɪlnəs/		According to a recent survey, British employees had an average of 7.8 days off work for illness last year.
infect (v)	/ɪnˈfekt/		If you go into work when you're feeling ill, you risk infecting your workmates.
job swapping (n)	/dzpb ˌswppɪŋ/		Job swapping involves allowing one person to do another person's job.
lie down (phr v)	/ˌlaɪ ˈdaʊn/		If you're not feeling well, go and <b>lie down</b> for a while.
low morale (n)	/ˌləʊ məˈrɑːl/		Managers suspect that <b>low morale</b> is often the real reason for a lot of absences from work.
massage service (n)	/mæsa:z ˌsɜ:vɪs/		The massage service we introduced a year ago has proved very popular with employees.



headword	pronunciation	translation/notes	example sentence
migraine (n)	/mi:greɪn; 'maɪgreɪn/		A migraine is a very severe headache.
Monday morning blues (n pl)	/ˌmʌndeɪ ˌmɔ:nɪŋ 'blu:z/		<b>Monday morning blues</b> is an expression meaning the sad, unhappy feeling some people have on Monday, the first day of the working week.
non-union (adj) non-union workers (n pl)	/ˌnɒnˈju:njən/ /ˌnɒnˌju:njən ˈwɜ:kəz/		Trade union members report sick more often than <b>non-union workers</b> .
office gossip (n)	/pfis 'gosip/		My secretary tells me all the <b>office gossip</b> .
phone in sick	/ˌfəun ˌɪn ˈsɪk/		"Is John coming in today?" "No, he's just phoned in sick."
positive action (n) take positive action	/ˌpɒzətɪv ˈæk∫n/ /teɪk ˌpɒzətɪv ˈæk∫n/		Flexible working hours and bonus schemes are just two examples of <b>positive</b> action employers can take to reduce absenteeism.
<pre>private (adj)   private company (n)</pre>	/ˌpraɪvət/ /ˌpraɪvət ˈkʌmp(ə)nɪ/		Employees who work for <b>private companies</b> take less time off work than those working in public services.
the private sector (n)	/ðə 'praivət ˌsektə/		Absenteeism is lower in the private sector than in public services.
product launch (n)	/ˈprɒdʌkt ˌlɔ:ntʃ/		We really need you tomorrow to help with the <b>product launch</b> .
<pre>public (adj)   public service (adj)</pre>	/ˌpʌblɪk/ /ˌpʌblɪk 'sɜ:vɪs/		<b>Public service</b> workers take more time off than those working for private companies.
public services (n pl)	/ˈpʌblɪk ˈsɜːvɪsəz/		Who takes more time off – those working in the private sector or in <b>public</b> services?



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relaxation areas (n pl)	/ˌriːlækˈseɪ∫n ˌeərɪəz/		We provide special <b>relaxation areas</b> for employees to use during coffee breaks and their lunch break.
sick	/sɪk/		
report sick	/rɪˌpɔːt ˈsɪk/		Non-union workers <b>report sick</b> less often than trade union members.
sick leave (n)	/ˈsɪk ˌliːv/		The average amount of <b>sick leave</b> taken by British employees in 2003 was 7.8 days.
sick note (n)	/sik 'nəut/		You need a sick note from the doctor for absences of longer than three days.
sickie (n)	/ˈsɪkɪ/		
throw a sickie	/ˌθrəʊ ə ˈsɪkɪ/		"Throwing a sickie" is an expression meaning to pretend to be ill and not go to work.
teamwork (n)	/ti:m <sub>,</sub> w3:k/		Effective teamwork is an important part of this job.
temperature (n)	/ˈtemprɪˌtʃə/		
have a temperature	/ˌhæv ə ˈtemprɪˌt∫ə/		My son has a temperature so I'm taking him to the doctor's.
trade union (n)	/treid 'ju:njən/		
trade union members (n pl)	/ˌtreɪd ˈjuːnjən ˌmembəz/		Trade union members are more likely to report sick than non-union workers.
travel expenses (n pl)	/trævl ık,spensəz/		The company pays all my travel expenses.
union (n)	/ˈjuːjən/		Who takes more time off work – workers who belong to <b>unions</b> or workers who don't?
utilities (n pl)	/juːˈtɪlətɪz/		The <b>utilities</b> are gas, water and electricity.
work	/ˈwɜːk/		
workforce (n)	/ws:k,fo:s/		For the whole <b>workforce</b> in Britain, absenteeism represents a total of £10.7 billion in lost revenue.



headword	pronunciation	translation/notes	example sentence
working time (n)	/ˌwɜːkɪŋ ˈtaɪm/		In 2003 in Britain, 3.4 per cent of total working time was lost due to illness.
working week (n)	/ˌwɜːkɪŋ ˈwiːk/		In your opinion, would a shorter working week help to reduce absenteeism?
workmate (n)	/wɜːkˌmeɪt/		If you go into work when you're ill, you risk infecting your workmates.