

Full credit given for three correct and complete answers.

Please, give all answers to four significant digit.

Open-book exam.

Duration: 50 minutes

1. Consider a birth and death process with rates given by

$$\begin{aligned}\lambda_n &= 1.9 n + 0.6 && \text{per day} \\ \mu_n &= 2.7 n && \text{per day}\end{aligned}$$

and the initial state equal to 5. Find:

- The expected value and standard deviation of the number of members of this process 13 hours later.
 - The probability that 13 hours later there are fewer than 5 members left.
 - The expected number of visits to State 0 (in a long run) per week.
2. Consider a pure-death process with

$$\mu_n = 0.93 n \quad \text{per hour}$$

starting, at time 0, in State 15.

Compute:

- The expected value and standard deviation of the number of 'survivals' 55 minutes later.
- The probability that, 55 minute later, there are still more than 7 survivals.
- The expected time till extinction, and the corresponding standard deviation.
- The probability that extinction happens during the third hour (i.e. between $t = 2$ and $t = 3$).

3. Consider an M/M/5 queue, with customers arriving at the rate of 7.3 per hour, and the average length of a service time being 31 minutes. Assuming the process has been running for a long time, compute:
- Percentage of time with more than 6 customers waiting for service.
 - The average size of the actual queue (waiting customers).
 - The server utilization factor.
 - The average time a customer spends in the system (Little's formula tells us that this equals the average number of customers in the system, divided by the arrival rate).
4. Consider an M/M/1 queue with 11 customers arriving on the average every hour, but walking away with the probability of $1 - \frac{1}{\sqrt{n+1}}$, where n is the number of people in the system they find upon their arrival. The average service time is 12 minutes and 17 seconds. Compute:
- The server utilization factor.
 - The average length of an idle period (and, of a busy period).
 - The mean and standard deviation of the number of customers in the system exactly 2 weeks from now.
5. Solve

$$(z - 1)\dot{P} = (z + 1)P' - P$$

(where P is a function of z and t), subject to

$$P(z, 0) = e^{z/2}$$