

1. Consider a non-homogeneous Poisson process with the average (per minute) arrival rate at time t (in minutes) given by

$$\lambda(t) = \begin{cases} 1 + \sqrt{t} & 0 \leq t < 3 \\ 4 - \frac{t}{2} & 3 \leq t < 6 \\ 1 & t \geq 6 \end{cases}$$

Calculate

- (a) the probability of at least 4 arrivals during the $2.3 \text{ min} < t < 4.1 \text{ min}$ interval,
 - (b) the expected value and standard deviation of the time (in minutes) of the 7th arrival.
2. Consider a 3D Poisson process with the average density of 5.7 ‘dots’ per meter³ (meters are our units of length). Find
- (a) the expected distance from the origin to the 10th nearest ‘dot’, and the corresponding standard deviation,
 - (b) the probability of having at least 300 dots in the following region

$$x^2 + y^2 + z^2 - 6x + 8y - 4z < -21$$

3. Consider an $M/G/\infty$ queue where service times are random and independent, and their distribution has the following PDF (t is the service time in hours)

$$g(t) = \frac{5}{(1+t)^6} \quad t > 0$$

Customers arrive at the average rate of 8.1 per hour (following the rules of a Poisson process - this goes without saying in all such cases). Find

- (a) the long-run proportion of time with fewer than 5 customers in the system,
 - (b) the probability that, 43 minutes after starting the operation (in State 0), fewer than 5 satisfied customers have already finished their service, while at least 2 are still being serviced.
4. Customers arrive at a dollar store at a rate of 7.1 per hour; the distribution of their individual purchases is *Binomial*(0.2, 12).

- (a) Find the expected *total* purchase of customers who arrive at the store during the next 23 minutes, and the corresponding standard deviation.

What is the probability

- (b) that this total purchase exceeds \$10,

- (c) of getting, during the next 4 hours, at least one 'browser' (someone who buys nothing),
 - (d) of getting *more* than 10 'buyers' (customers who spend at least \$1) before the *second* browser walks in.
5. Suppose the time that a rural gas station stays open during any given day has the **gamma** distribution with the mean of 8 hours and the standard deviation of 30 minutes; its customers arrive at an average rate of 7.2 per hour.
- (a) Find the expected number (and the corresponding standard deviation) of customers who will arrive during the gas station's opening hours tomorrow.
 - (b) What is the probability that the gas station will serve between 50 and 60 (inclusive) customers tomorrow.