One sheet of notes and a Maple workspace (loaded from a memory stick) containing any information are allowed. Full credit given for nine (out of 15) correct and complete solutions. Please, give all answers to four significant digits. Duration: 50 minutes

- 1. Consider a three-dimensional Poisson process in the usual x-y-z space, with the average density of 'stars' of 5.36 per light-year³. Find
 - (a) the expected distance from the origin to the nearest star, and the corresponding standard deviation,
 - (b) the probability that fewer than 50 stars are inside the region

$$(x-3)^2 + (y+5)^2 + z^2 \le 3$$

(c) the expected value and the corresponding standard deviation of the number of stars inside the region defined by

$$(x-3)^2 + (y+5)^2 \le 3$$
 and $-2 \le z \le 3$

2. Customers enter a store at a rate of 10.8 per hour. Each of them buys (instantly, we assume) a random number of items chosen (independently of other customers) from the following distribution:

# of items	0	1	2	3
Probability	0.23	0.48	0.21	0.08

Find:

- (a) the expected value and standard deviation of the total number of items bought between 9:08 and 9:43,
- (b) the probability that more than 12 items are bought between 9:08 and 9:43,
- (c) the probability that all customers who arrive between 9:08 and 9:43 buy at least one item each. Hint: Remember splitting a Poisson process into two independent Poisson processes ('buyers' and 'non-buyers', in this case).

3. Consider the $M/G/\infty$ queue with $\lambda = 12.3$ per hour, and service times having a distribution with the following probability density function (where s is measured in *minutes*):

$$g(s) = \begin{cases} \frac{s^2}{16} \exp(-s/2) & s > 0\\ 0 & \text{otherwise} \end{cases}$$

Find

- (a) the probability that 8 minutes after opening (with no customers waiting), the number of customers being served is the same as the number of customers who have already left,
- (b) the long-run proportion of time with more than 3 customers being served,
- (c) the mean and standard deviation of the number of customers who arrive while the third customer is being served. Hint: Remember Poisson process of random duration.
- 4. Customers enter a store at a (time-dependent) rate of

$$\lambda(t) = \begin{cases} 12+t & t < 4\\ 16-t & 4 \le t < 6\\ 10 & 6 \le t \end{cases}$$

per hour, where t is time (in hours) since the store's opening at 8:30 (which thus represents t = 0). Find

- (a) the probability of at least 20 arrivals between 11:50 and 13:15,
- (b) the probability that the second customer of the day will arrive between 8:35 and 8:45,
- (c) the probability that the first customer arrives before 8:35 while the second one arrives before 8:45 (this is *one* question we want *both* of these to happen). Hint: Partition the sample space according to the number of arrivals during the first 5 minutes, then use the formula of total probability to find the probability of at least one arrival during the first 5 minutes *and* at least two arrivals during the first 15 minutes.

5. Consider two *independent* random variables X and Y, having the following probability generating function, respectively:

$$P_x(z) = \frac{1 + 2z + 3z^2}{6}$$
$$P_y(z) = \frac{z}{(3 - 2z)^4}$$

Find

- (a) the mean and variance of X Y,
- (b) $\Pr(X + Y > 9)$,
- (c) $\Pr(\sum_{i=1}^{Y} X_i > 9)$, where $X_1, X_2, X_3, ...$ are independent random variables, all having the same distribution as X.