One sheet of notes and a Maple workspace (loaded from a memory stick) containing any information are allowed. Full credit given for six (out of 10) correct and complete solutions. Please, give all answers to four significant digits. Duration: 50 minutes

- 1. Consider a two-dimensional Poisson process in the usual x-y space, with the average density of 'points' of 5.36 per meter² (let a meter be our unit of distance). Find
 - (a) the expected distance from the origin to the second nearest 'point', and the corresponding standard deviation,
 - (b) the probability that fewer than 60 'points' are inside the region defined by

$$x^2 - 6x + y^2 + 10y + 30 \le 0$$

- 2. Customers enter a store at a rate of 10.8 per hour; 20% of them will only browse, the rest will spend (individually, and independently of each other) a random amount of dollars, which has, to a good approximation, the gamma(2, 30) distribution. Find:
 - (a) the expected value and standard deviation of the total amount of money spend, by all buying customers, between 9:08 and 9:43 (we assume that all purchases are made instantaneously upon arrival),
 - (b) the probability that the store has been entered by at least 5 buying customers, before the second browsing customer walks in..
- 3. Consider the $M/G/\infty$ queue with $\lambda = 12.3$ per hour, and service times having a distribution with the following probability density function (where s is time in hours):

$$g(s) = \begin{cases} 2s \cdot \exp(-s^2) & s > 0\\ 0 & \text{otherwise} \end{cases}$$

Find

- (a) the probability that, 11 minutes after opening (with no customers waiting), the number of customers being serviced is the same as the number of customers who have already left,
- (b) the mean and standard deviation of the number of customers who arrive during the service time of the fifth customer.
- 4. Customers enter a store at a (time-dependent) rate of

$$\lambda(t) = \begin{cases} 1.2 + \frac{t}{10} & t < 4\\ 1.6 - \frac{t}{10} & 4 \le t < 6\\ 1 & 6 \le t \end{cases}$$

per hour, where t is time (also in hours) since the store's opening. Find

- (a) the expected value and standard deviation of the time of the 7^{th} arrival,
- (b) the probability that the first customer arrives during the first hour and (meaning ∩ - this is a single question) the second one arrives during the first two hours (but not necessarily during the second hour). Hint: Partition the sample space according to the number of arrivals during the first hour.
- 5. Let X_1, X_2, X_3, \dots be independent random variables whose common distribution has the following PGF

$$P_x(z) = \frac{1 + 2z + 3z^2}{6}$$

and let N be a random variable whose PGF is

$$P_N(z) = \frac{z}{(3-2z)^4}$$

Compute

(a) the expected value and standard deviation of

$$S_N \equiv X_1 + X_2 + \ldots + X_N$$

(b) $\Pr(S_N > 20)$.