

Open book exam. Full credit given for six correct and complete solutions. Write all your answers (at least the final number, to four significant digits) in your booklet. Duration: 1 hour

1. Consider a *three*-dimensional Poisson process with the average density of ‘points’ equal to 5.36 per m^3 . Find

- (a) the expected distance from the origin to its *second* nearest point, and the corresponding standard deviation,
- (b) the probability of having at least 10 points inside the region defined by

$$4 < x < y < z < 6$$

2. Customers arrive at a dollar store at an average rate of 42.8 per hour. The number of items (costing \$1 each) a customer buys (independently of everyone else) has the binomial distribution with $n = 15$ and $p = \frac{1}{5}$. The store opens at 8:00 (nobody is waiting at the door). Find the probability that

- (a) they will get at least 6 ‘spenders’ (customers who buy at least one item) before getting the first ‘browser’ (who does not buy anything),
- (b) the customers who arrive before 9:30 will spend more than \$200 in total.

3. Consider an $M/G/\infty$ queue with the average arrival rate of 17.3 customers per hour, and service times having a distribution with the following probability density function:

$$g(s) = \begin{cases} \frac{2(s-5)}{30-s} & 5 < s \leq 10 \\ \frac{125}{250} & 10 < s \leq 30 \\ 0 & \text{otherwise} \end{cases}$$

where s is the service time in *minutes*. The service opens at 9:00 (with no customers waiting at the door). Find

- (a) the long-run proportion of time with exactly 6 customers being serviced,
- (b) the probability that, by 9:23, more than 2 customers have already finished their service.

4. The rate of customer arrivals varies with time, and is given by the following function

$$\lambda(t) = \frac{20t^2}{10 + t^2}$$

where t is time (since the store's opening) in hours. Find

- (a) the expected time of the *fifth* arrival, and the corresponding standard deviation,
 - (b) the probability of getting at least 3 arrivals during the *second* hour (i.e. between $t = 1$ and $t = 2$).
5. Consider a Poisson process with the constant arrival rate of 12.8 per *hour*, observed for a time interval whose length is random, having the **gamma** distribution with the first parameter equal to 8 and the second parameter equal to 2 *minutes*. Find
- (a) the expected number of arrivals observed during that time, and the corresponding standard deviation,
 - (b) the probability that, during that time, we get at least 6 arrivals.