

Open-book exam

Full credit given for six (out of 10) correct and complete answers.

Please, give all answers to at least four significant digit. **Duration: 50 min.**

1. Clusters (each consisting of two or more customers) arrive at an average rate of 27.3 per hour. The size of each cluster has a *negative* binomial distribution with  $k = 2$  and  $p = 0.57$ . Find
  - (a) the expected number of *customers* who arrive between 9:15 and 9:52 am, and the corresponding standard deviation.
  - (b) the probability that, during that time (9:15 to 9:52), the store will get at least one cluster with more than 6 customers.
2. Suppose that an owner of a gas station opens it every day for a random time period which has the  $\text{gamma}(10, 50 \text{ minutes})$  distribution (independent of the past). Customers arrive at an average rate of 12.3 per hour. Find
  - (a) the expected number of customers who will be served during the next *two* days, and the corresponding standard deviation,
  - (b) the probability that this number will be bigger than 200.
3. Consider a  $M/G/\infty$  queue with service times taking exactly 20 minutes each and customers arriving at an average rate of 9.6 per hour. Find
  - (a) the probability that, 45 minutes after opening, more than 3 customers will have finished their service already,
  - (b) the long-run percentage of time with no customers (all servers idling).
4. Suppose traffic accidents in a certain city can be described as a Poisson process with the average rate of

$$\lambda(t) = 16.3 \cdot \left( 2 + \cos \frac{\pi \cdot t}{12} \right) \quad \text{per day}$$

where  $t$  is time in *hours* since noon. Assuming it is currently quarter past two in the afternoon, compute

- (a) the expected time of the 3<sup>rd</sup> accident from now, and the corresponding standard deviation,
  - (b) the probability of at least 4 accidents happening within the next two hours.
5. Consider a 3-dimensional Poisson process with  $\lambda = 19$  ‘dots’ per meter<sup>3</sup>. Find the probability that

- (a) the number of 'dots' in the region defined by  $0 < x < 2$  and  $y^2 - 4y + z^2 + 6z \leq -12$  is bigger than 100,
- (b) the distance from the origin to its 3<sup>th</sup> nearest dot is between 25 and 35 cm (centimeter is one hundredth of a meter).