

Full credit given for three correct and complete answers.

Please, give all answers to four significant digit. Duration: 50 minutes

1. Consider the following experiment: A random number (let us call it N) is drawn from a Poisson distribution with the mean of 7.46. This is then followed by flipping a coin till N heads are obtained (we don't flip when $N = 0$). Find:

- (a) The expected value and the corresponding standard deviation of the number of flips.

- (b) The probability that more than 20 flips will be needed.

Hint: Use a composition of Poisson and Geometric distributions.

2. Find the general solution to

$$z\dot{P}(z, t) = P'(z, t) - P(z, t)$$

Also, find the specific solution which meets

$$P(z, 0) = \exp\left[\frac{(z+1)^2}{2}\right]$$

3. Consider a birth-and-death process with rates given by

$$\lambda_n = 3.6 n \quad \text{per hour}$$

$$\mu_n = 3.5 n \quad \text{per hour}$$

which is observed to be in State 13 at 8:07 am. Find:

- (a) The expected value and standard deviation of the number of members of this process at 9:24 am.

- (b) The probability that, at 9:24 am., the process has between 1 and 25 members (inclusive).

- (c) The probability that the process gets extinct between 9:15 and 11:30 am.

4. Consider an $M/M/6$ queue with the average service time of 17 min. and 42 sec., and customers arriving at an average rate of 19.3 per hour. Compute the long-run
- (a) server utilization factor,
 - (b) average size of the line up,
 - (c) average time a customer spends waiting for service,
 - (d) percentage of time with all servers busy.
 - (e) How many times a week (on the average) , does the process enter State 0 (all servers idle)? Assume a round-the-clock operation.
5. Consider an $M/M/2$ queue with 20 customers arriving on the average every hour, but walking away with the probability of $1 - \frac{1}{2^m}$, where m is the number of people *waiting*. The average service time is 10 minutes.
- (a) Make a table of λ_n and μ_n rates for n from 0 to 6.
Also, compute the long-run average number of
 - (b) busy servers,
 - (c) customers waiting for service.